



WWW.DATARECOVERYEXPERT.CA

Registration Business Number: TN18529156

1) 1500 14 Street SW , Calgary AB, T3C 1C9 **mailbox #206** (located at UPS Store)

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Unit 234 **mailbox #25** (located at UPS Store)

+1 (403) 889-7071 support@datarecoveryexpert.ca (Customer service 24 / 7 / 365)

+1 (403) 383-4515 lab@datarecoveryexpert.ca (Engineers and tech support 24/7)

Data Recovery Inquiry

Client's Information

First Name _____ Last Name _____

Address _____

Province _____ Postal Code _____

Cell Phone _____ Home Phone _____

Email Address _____

Job Details

Media type _____ O.S. _____ (Windows, Apple)

Capacity _____ Interface _____ (SATA, IDE, USB,)

Data Priority (numbering)

Data/Information ____ Music ____ Photo ____ Video ____ Other (specify) _____

Damage Description _____

Have you tried to recover data? Yes No

If yes, pls. specify _____

Terms & Conditions

- 1) **Client will be given estimated price before work starts.**
- 2) Data Recovery Expert is not responsible for damage caused during shipment & recovery procedure, including loss of data, loss of revenue, incidental or consequential, before, during or after service. Any items more than 30 days or any data not picked up within 14 days receiving confirmation of data recovery becomes the property of Data Recovery Expert and may be subject to destruction or recycling.
- 3) You agree that we may service your device(s) in any one of our or our affiliate locations.
- 4) Parts may be required for data recovery attempt. The client agrees to pay for parts regardless of outcome.
- 5) The provided backup drive must be bigger than or equal to the faulty media, in good working condition without any data.
- 6) Extra charges may be levied for services such as installing programs, setting up the recovered data, system reincarnation etc.
- 7) Cancellation fee of \$250 if job is cancelled after agreement. If data recovered, then 50% payment required if client cancels.
- 8) Prices may be subject to change if the work will be much more difficult than previously thought. Especially in second attempt.
- 9) Payment is due in full upon completion of recovery, prior to release of data.
- 10) 2% interest & \$10 storage fee per month will be charged on overdue accounts.

Agree to the Terms and Conditions stated above.

Date _____

Signature _____

Receipt & Claim Release (signed when job done and data received)

Date _____

Signature _____